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To:

From: nzempowered@gmail.com Sent:

Wednesday, 12 February 2025 6:08 pm

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Community members Views, Concerns and Questions on Local Water Done Well.

Subject:

Hi all,

Tomorrow marks 20 working days since we sent this email out asking questions.

There is no disrespect intended from this email, just frustration that issues raised last year have seemed to not gone any further and we are talking about the same old things.

We received a couple of initial responses from Mayor Barry's office which has gone no further, Chris Hipkins who cannot comment but is interested on what others have to say.

We have had one response to the questions from UHCC, thanks Geoff, to try and answer the questions we had. To which we have followed up with further questions.

Further Questions Email: https://c29daf59-758a-4029-be4e-

3a751893ecad.usrfiles.com/ugd/c29daf_efeb694365d349abae2359e2d03f5864.pdf Response to questions from Geoff Swainson: https://c29daf59-758a-4029-be4e-3a751893ecad.usrfiles.com/ugd/c29daf_8e72df14cc2e40198fcd017c44062e0c.pdf

We believe that the others who we sent these questions to have till EOD tomorrow 13^{th} Feb to respond.

We have noted that we had the email address for Hellen Swales incorrect in the first email and this is corrected for this email.

Another matter we would like to raise is **todays UHCC Extraordinary Meeting - HOW CAN ANYONE DECIDE** WITH THE INFORMATION PROVIDED!!!!!

Geoff, Wayne

We were unable to attend today's meeting due to work commitments however on watching the stream of the meeting there are a few concerns, no actually we as community members and ratepayers are disgusted.

Firstly, the vote at the end did not seem unanimous or anywhere close to it, nor a majority. The response of our Mayor at the end "Why is everyone so quiet" and silence of councillors after the "vote" said this was not a comfortable time and the voting was not confident.

May we ask for a list of councillors who were for/against or abstained?

What is the rule if there was only one who was "for", as on the stream there was only one for that we heard, and silence from councillors until the sound was cut at the end of the meeting.

From a public members perspective. It is very concerning that the council members potentially vote when items and questions are not answered, like Bentley's incorrect information on website, Kate T's response to Bentley's question "No, I don't know" (Which is it?), other areas where questions couldn't be answered and they don't have the full implications and serious questions over the options put in front of the councillors.

It was disappointing that our Mayor did not bring up or answer many of the issues and concerns but literally parroted, if they do not decide then the government will. This is not a risk, it's a fact in our opinion.

In regards to when Tracey Ultra raised about stormwater, again the ELT did not seem to know the answers to her concerns.

Chris Carson raised about the Wellington Water Culture and if it was the same as the new entity. Again not a lot of information provided by the ELT on this matter.

Hellen Swales, bought up Traffic Corridors, status Quo not acceptable etc etc, again the answers were not very confidently provided, or in many instances provided at all.

Dylan raised about having an inhouse model which was backed up but in the end ignored as the decision/vote was made, "sort of", from what we can see. It is not clear on who voted for what.

Our question is how could they vote when there are so many questions and discrepancies to clear up. This then leads onto, what is the point of a consultation as our concerns we bought up late last year have been founded. Which is very concerning with the discussion had at council today.

There are many other issues here which we could raise but believe by Geoff's introduction and the silence at the end of the meeting all in the room are very much aware.

Our question is, why are we now paying for a consultation, on the information and options provided?

If the council cannot stand and ask questions and the ELT not provide the answers, through no information or lack of due diligence, then how can council vote on the question. We find this disturbing and disgusting.

As a passing note. Wayne Guppy and Dylan Bentley from what we understand are highly involved in this yet Wayne Guppy did not really provide anything of substance to the proceedings. Other councillors, Hellen, Tracey, Chris, Dylan spoke well and bought up relevant questions and information. Our Mayor and the other councillors did not seem to bring anything of value to the meeting, with something that is so important to our cities future. From a community perspective, one has to ask if our Mayor is the best choice for our representative in this area. Highly disappointing. From the contribution to this meeting there does seem to be a lot more effort put into an advert for Brewtown than what will affect the Wellington Region for many years to come and helping provide the best outcomes for our city. https://www.facebook.com/UpperHuttCityCouncil/videos/1346389499894720

Below are references to community raising the issues around options in 2024. Yet we still have very much the same options.

https://www.upperhutt.govt.nz/files/assets/public/v/1/yourcouncil/meetings/2024/cycle-6/kate-fabian-council-6-november-2024.pdf

https://1drv.ms/i/s!AiRvWJcR8iJci_F3cDgsLHalKvmdZg?e=Wj30r8

How many other councils are being put in the same position by our government, being pressured into making decisions without enough information and effectively dictating the option which will be chosen. Seems like the council doesn't actually have the choice but must follow the rulebook and consult anyway when the decision/outcome is predetermined!

Regards

NZ Empowered Team`

From: Geoff Swainson < Geoff. Swainson@uhcc.govt.nz>

Sent: Monday, 10 February 2025 11:44 am

To: nzempowered@gmail.com

Subject: RE: Community members Views, Concerns and Questions on Local Water Done Well.

Kia ora

Thank you for your email of 5 January. We have responded to the points raised in your email in the attached document. We have noted your questions black and our response in blue.

Nga mihi

Geoff

Geoff Swainson

Chief Executive Officer | Kaihautū Taiao



Te Kaunihera o Te Awa Kairangi ki Uta | Upper Hutt City Council

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From: nzempowered@gmail.com <nzempowered@gmail.com>

Sent: Sunday, 5 January 2025 6:50 pm

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Cc: 'Heather Blissett' < outdoorblissupperhutt@gmail.com >

Subject: Community members Views, Concerns and Questions on Local Water Done Well.

Kia ora,

As members of our Upper Hutt and Wellington Regional community we wish to understand more about where our city and region is going with Local Water. This email is to voice our views, concerns and ask questions for clarification.

We have created a <u>website</u> (<u>www.nzempowered.com</u>) which has a specific <u>page</u> on Local Water Done Well to further explain the commentary and questions below and other areas of Local Water Done Well as we understand it. As always we can only work with the information that has been provided and what we have been able to find. To be honest as members of the public it is of concern that such a vital and transformational topic appears, we feel, to

have inconsistent and disjointed information at best. Even to the point that some of our own councillors are calling this out.

https://www.nzempowered.com/post/local-water-done-well

We understand and empathise with councils with respect to the reduction in funding from central government and government agencies and how this restricts what councils can provide to their communities. For example the reduction on roading funding etc and now Councils are stretched to what they can deliver and we appreciate that. On the other side of the coin, Councils do seem to have been spending on non-essentials and some might say vanity projects for years. Now the pocket money has been lessened they need to both take responsibility and not just throw it on the community.

Below is a brief summary as commentary and related questions.

Item 1.

Commentary: Upper Hutt's Gibbon St water pipes were deemed to be able to handle Brewtown when it was constructed. Since then many areas which require that infrastructure on top of those using Gibbon St already and many like Gibbons St have now been zoned High Density Residential. We believe the additional volume will put extra pressure on already pressured infrastructure.

Questions: Has this extra pressure of High Density Residential Zoning been taken into account when designating this zoning?

Where are the results of this assessment is it has been done?

Item 2.

Commentary: We feel that the information in the public realm regarding private vs public leaks is not consistent and this concerns us. It makes us concerned that other information is also inconsistent. Information from the Wellington Water meeting on the 13th of Dec vs RNZ article with respect to the private leaks do not seem to line up. The stats that we have found indicate there is a back and forth between public and private leaks and how many are in the backlog but nothing on severity of leaks, just the numbers.

Question: How can the public have confidence that the information which is being provided to the public on Local Water Done Well and current water delivery is correct and true? Especially when there is conflicting information from media, current water suppliers and the information what is available for Local Water Done Well?

Item 3:

Commentary: From accounts at Upper Hutt council meetings the Local Water Done Well Consultation with the communities in 2025 will include 2 viable options consulted on. From the 3 options initially tabled, which 2 of had been dismissed by council, to now 2 options which are effectively the same.

We have had one councillor state that "going it alone is not an option" and "The options we will present is either the status quo (Wellington Water) and a joint venture (CCO) which is being investigated now". Then at the 11th Dec UHCC meeting Cr Carson highlighted the fact that from all accounts the 2 options which were to be put to the public for consultation we, in effect, "the same".

The public should be seeing all options with justification's for the viability of the option or not. This would be true consultation and provide a democratic approach to the city selecting a viable and community backed option.

People from the community were advised on the 21st October Community Hui at Orongomai Marae.

"You can send letters to the ministers to voice that communities don't have a voice within the Local Water Done Well process and what you would like to see happen. Upper Hutt Council pushed that local representation should be on the board but it's unknown if that will be a council officer, community person or councillor. "

Questions: Why does it seem that Upper Hutt Council will be putting 2, effectively the same, viable options to the public for consultation in Upper Hutt?

How does the Upper Hutt Council deem the term consultation when offering 2 similar/identical options? Why does it seem that there will be no inclusion of any of the communities ideas or solutions to assist with water delivery within Upper Hutt and maybe in other regions?

Item 4:

Commentary: The implementation of water meters seems to be a requirement for the new entity which is likely to be put in place to manage Water Delivery in the Wellington Region. It seems that councils are putting into their long-term plans to either investigate or install water meters. E.g. \$500k put in the budget for Upper Hutt Council to investigate water meters and an estimate of \$35m or more to install these meters. Wellington Water stated at the 13th Dec meeting that even if it was to install 1 water meter every 4 minutes it would take the next 6 years to have them all installed.

If the \$35m+ from Upper Hutt was invested into renewals of pipes and the water entity continued fixing leaks, surely the only requirement for water meters would be to charge dwellings for water. According to water statistics. Private residential water usage is not far off the world wide average once water loss from leaks are taken into account. So, in Upper Hutt, from the information provided this does not seem like it would be a great revenue gatherer or deterrent for over use of water.

Question: What is the benefit of water meters for our water supply, if water meters are to be installed at this early stage, over using funds to continue fixing and replacing our infrastructure?

If there is a tangible benefit, who will fund the installation and management of water meters, councils/ratepayers or new water entity?

Item 5:

Commentary: When checking into how businesses in Upper Hutt pay for water we found it is paid through water metered usage and via their rates.

Questions: What do businesses in Upper Hutt pay for their metered water?

How is this structured?

Item 6:

Commentary: The Upper Hutt Council does not have a publicly available glossary of terms and definitions. This is a point of contention when the public is attempting to understand terms that council uses and in what context they are being used. UHCC CEO Geoff Swainson has assured us that this would be looked into.

Questions: When will this Glossary of Terms and Definitions be made available and what will the process be around keeping it up to date?

Thank you for taking the time to read, understand and respond to this information request. These are a few of our views, concerns and questions but it is a starting point.

Nga Mihi,

The NZ Empowered Team.

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